

Covid-19 Vaccine Scams

Since the beginning of the Covid-19 vaccination programme, scam phone calls, text messages and emails offering vaccines have been reported across Scotland.

Scam messages often contain links to websites that look like the official NHS site - these bogus websites may ask for your personal details and request payment details.

The Covid-19 vaccination is free. If you are offered it at a price, it could be fake, stolen or non-existent.



How Can I Spot a Scam?

You will be contacted by NHS Scotland by letter or phone to arrange your vaccination appointment when you are eligible. The NHS will NOT:

- ⊗ Ask you for bank details
- ⊗ Ask you for any payment for the vaccine
- ⊗ Ask you to prove your identity by sending copies of personal documents such as passports
- ⊗ Ask you to register to receive the vaccine
- ⊗ Arrive unannounced at your home to administer the vaccine

What Can I Do if I've Been Scammed?

If you are unsure about a message you have received in relation to Covid-19, call the NHS Scotland national helpline on 0800 030 8013.

If you are concerned that you may have provided personal or financial information via a link in a scam message, contact Police Scotland on 101.

Report scam messages to Advice Direct Scotland on 0808 164 6000 or via their ScamWatch tool at www.scamwatch.scot

Where Can I Find Trusted Information?

NHS Scotland:

www.nhsinform.scot/covid-19-vaccine
NHS Inform Helpline: 0800 030 8013

Scottish Government:

www.gov.scot/coronavirus

Advice Direct Scotland:

www.consumeradvice.scot